

## CITY OF MOUNT VERNON Problem Elimination & Reduction Team – 2018

In response to the community concerns of aggressive behavior, public health concerns, and criminal activity the City has identified specific actions that can be taken internally as well as community partners and resources to reduce the impact to quality of life and expense for residents, businesses and visitors to the City.

Issue	Objective	Action Item	Timeframe	Financial & Staff Time Implications	Measurement - Deliverable &/OR Outcomes
RV parking enforcement & impound	Reduce violations of parking ordinances  Eliminate blight	<ul style="list-style-type: none"> <li>Evaluate current code</li> <li>Clear communication of enforcement process</li> <li>Define storage and disposal process</li> <li>Ensure enhanced enforcement capacity – through parking enforcement, CSO's</li> <li>Identify budget for disposal</li> <li>Solve issue of impound of RV's by suspended license drivers</li> <li>Discuss Urban Ave parking issue</li> </ul>	By May 31	60 hours \$1k per vehicle \$5k per year	Reduced time in process of each case
Encampments PUBLIC PROPERTY	Reduce instances of unlawful encampments in park property  Track encampments  Retain environmental health of critical areas  Coordinate City Department response	<ul style="list-style-type: none"> <li>ID additional manpower and tools for tracking</li> <li>Review trespass policy</li> <li>Consider trespass admonishment process management</li> <li>Critical area policy</li> <li>ID budget sources</li> <li>Outsource clean ups</li> <li>Parks Code of Conduct</li> <li>Additional FTE assigned through solid waste utility</li> </ul>	By June 28	1 FTE in Solid Waste Utility 1 seasonal in Solid Waste Utility (\$100k)  Solid Waste disposal costs (\$15k)  Tablet or smart phone for designated police staff member (\$1k)  ARC GIS supports	Reduce occurrences  Reduce impact to environment, city staff, and city residents
Encampments PRIVATE PROPERTY	Reduce impact to City government (see above under PUBLIC)	<ul style="list-style-type: none"> <li>Research billing capability</li> <li>Prepare communication methods to property owners: Educate CPTED, provide referrals for clean up</li> <li>Increase partnership</li> </ul>	By July 31	55 hours  \$1000 in printing and productions costs	Reduce occurrences  Increase private property owner engagement and compliance
Utilize Authorization to Act as Agent	Obtain permission proactively to more efficiently address issues on private property	<ul style="list-style-type: none"> <li>City Attorney's office, Mayor, and Crime Prevention work together to define uses</li> <li>Produce standard process</li> </ul>	By June 15	20 hours staff time	Reduced time in enforcement of law on private property
Tobacco Free Riverwalk	Reduce trash and health hazard	Discussed with City Council May 30 – continue to explore recommendations from staff including ability to enforce			
Pedestrian Interference enforcement	Reduce pedestrian interference to motor vehicles in travel on high safety risk roads in the City	<ul style="list-style-type: none"> <li>Consistent multiple daily patrols and enforcement</li> <li>Engage with WSP for assistance in enforcing State laws on on/off ramps</li> </ul>	Immediately	1 hour per shift	Significant reduction in offenses
Trespass admonishment	Streamline process  Increase citywide communication  Enforce Code of Conduct in City buildings and places	<ul style="list-style-type: none"> <li>Solve management of data – complex</li> <li>Structure communication (interdepartmental)</li> <li>De-conflict social services trespass</li> <li>Figure out internal communication with photos</li> <li>Discuss with Skagit 911</li> </ul>	By July 31	80 hours staff time	Ensure streamlined system for police, and city staff

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Resource officer downtown OR  Parks Law Enforcement Ranger	Concentrated police coverage of downtown and subarea  Reduce calls for service in Downtown area	<ul style="list-style-type: none"> <li>• Policy &amp; job description</li> <li>• Discuss with Guild</li> <li>• Explore park ranger models – Mukilteo, Everett</li> <li>• Budget amendment and council action</li> <li>• COPP to increase foot patrols</li> <li>• Fire Dept Station 1 to increase foot patrols</li> <li>• Zone officers to increase dedicated time in zone as patrol demands allow</li> </ul>	May – July	\$100k per officer \$75k per ranger  Possible funding partners in Skagit Transit and Skagit County	Reduce calls for services in downtown area
Shopping Cart Theft reduction plan	Reduce theft and abandonment of property  Hold retailers accountable	<ul style="list-style-type: none"> <li>• Meet with retail loss prevention group to discuss law, retrieval, partnership, prevention before legislation is recommended</li> <li>• Review ordinance requiring retrieval in the event of lack of self-compliance</li> </ul>	Scheduled for June 19, 2018 MVPD Roll Call NOON	55 hours engagement time	Reduction in shopping carts collected by City Staff
High & persistent number of nuisance complaints in near proximity to Friendship House	Form collaboration with Friendship House, City, and surrounding neighborhood	<ul style="list-style-type: none"> <li>• Evaluate nuisances code and enforcement options</li> <li>• Facilitate dialogue with Friendship House Board of Directors, City, and Neighborhood</li> <li>• Authorization to Act as Agent for neighboring properties</li> </ul>	May – July  Board meeting June 27, 2018	45 hours of engagement time	Reduction in calls for services to Friendship House and surrounding 3 block radius
Faith – Non-profit engagement	Educate faith community on issues City faces Enhance support	<ul style="list-style-type: none"> <li>• Convene a meeting of all Mount Vernon churches and faith based non-profits for lunch and learn (quarterly)</li> <li>• Participate in MV 7<sup>th</sup> Day Adventist led Community Conversations group</li> </ul>	June 26, 2018 Hillcrest Lodge  Ongoing Friday morning meetings	\$150	More engagement and assistance from faith community in providing support to homeless population
More legal support	Quicker assistance to police for civil process, enforcement and questions	<ul style="list-style-type: none"> <li>• Find contract attorney to assist police</li> </ul>	By June 30	\$10,000 per year	Faster assistance to police in civil matters including drug abatement and nuisance violations
Partnership with Skagit County Govt	Partner to provide more strategic services	<ul style="list-style-type: none"> <li>• Continue to engage with Skagit County public health discussing: Day shelter services, Mental health funding and programs, Housing, Jail programs</li> </ul>	ongoing	ongoing	Influence change in social service delivery models
Abandoned vehicles on Urban Avenue	Eliminate vehicles	<ul style="list-style-type: none"> <li>• Enact no parking</li> </ul>	ASAP		