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Mount Vernon and Waste Management launch new billing process, same great service.

MOUNT VERNON, Wash. (May 7, 2021) – The City of Mount Vernon is increasing efficiency and customer care by approving a new agreement with Waste Management (WM) to continue providing recycling and yard/food waste services. WM has provided dependable service to Mount Vernon residents for more than 20 years and will now send recycling bills directly to residents. This will increase efficiency and customer care.

Here's what you need to know:

- No customer action required! The city will no longer bill you for recycling services. WM will automatically begin billing Mount Vernon residents for recycling services June 1.
- Recycling billing will go from monthly by the city to every three months by WM.
- Customers will have world class WM customer support contact options.
wmnorthwest.com/mtvernon is the go-to site for contact information and all other WM services
- Please watch for your WM statement arriving by mail.
- If you are a current subscriber to WM yard/food waste services, you'll receive one bill for both recycling and yard/food waste.
- The city will continue to collect garbage and bill residents for garbage service each month.
- Monthly recycling rates are changing effective June 1.
Recycling: \$10.62
Yard/Food Waste (for subscribers): \$13.54
- As of June 1, charges will apply for extra recycling left outside or on top of carts
Extra materials (per 32 gallons): \$4.93

There will be no changes in your scheduled collection service. Please continue to place carts at the curb on your regular service day.

About Waste Management in Western Washington

Waste Management is the leading provider of comprehensive recycling and environmental services in the Pacific Northwest and North America. The company provides innovative sustainability solutions for residential, commercial, industrial and municipal customers, from curbside collection with trucks powered by renewable natural gas to award-winning public outreach focused on waste reduction and recycling. Waste Management uses waste that cannot be recycled to generate renewable energy, powering 12,500 homes in Washington state. For more information, go to wmnorthwest.com.

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